

# Integrated management system policy



Textil Santanderina  
Since 1923



ADVANCED FABRICS BY TEXTIL SANTANDERINA



## Mission

To create quality **textile products** in an efficient, innovative and sustainable way, gaining credibility with our customers.

## Vision

To be a leading global company in textile sector products and services.

## Values

- > **Customer** orientation.
- > Good corporate governance and **openness**.
- > Ethical and professional development of our **team of people** through **continuous training**.
- > **Environmental** and **social** commitment.
- > **Innovation** and **research**.

Textil Santanderina believes its constant quest for excellence is not only a distinctive factor, but also a fundamental condition for the sustainable development of its business. It understands that building a stable company capable of competing internationally requires a specific commitment from a human, social, quality and environmental point of view, with a clear involvement in innovation and continuous improvement of all its processes, taking the principles of risk and opportunity-based thinking as a starting point. To this end, it has implemented an **Integrated Quality and Environmental Management System** covering all the activities it carries out. This system is based on the following commitments:

**1**

**To offer our customers global reliability and information** as key aspects of the customer orientation we base ourselves on, without ignoring the feedback from the other relevant stakeholders, for the proper development of the organization in order to meet their needs and expectations.

**2**

**To make economic and social development compatible with the protection and improvement of the environment.**

**3**

**To be recognized as leaders in product and service quality.**

**4**

**To focus on research and technological development** of processes and products that improve our relationship with our stakeholders, generating greater profitability for our company in the medium and long term.

**5**

**To subject the Integrated Management System to a process of continuous improvement and review**, based on training people, teamwork and feedback from all our staff, as well as on customers' perceptions of the service we provide. To accurately establish the reference environment to use as a basis for defining and reviewing the goals of the Integrated Management System.

The management of **Textil Santanderina** accepts and leads the commitments included in this policy and pledges to actively publicize them and review them periodically in order to provide the resources required to activate them and achieve the goals set. This policy will be notified to all Textil Santanderina staff, as well as those acting on the company's behalf, to ensure it is followed and made available to all agents involved and to the general public.

**Policy approved by Textil Santanderina Management in June 2021.**

